

# Ideagen InPhase 24

Release Notes 24.4.0

June 2025

Commercially confidential

# Table of Contents

<i>InPhase 24.4</i> .....	2
Breaking Changes .....	2
Ideagen Branding.....	2
Upgrade Request.....	4
Improvements .....	6
Fixes .....	7
<i>InPhase 24.3</i> .....	9
Questionnaire Improvements .....	9
Reporting Improvements.....	9
Fixes .....	17
<i>InPhase 24.2</i> .....	18
Breaking Changes .....	18
Questionnaire Improvements .....	19
Question Manager Improvements .....	23
LFPSE.....	29
Administration.....	32
Fixes .....	32
<i>Change Log</i> .....	33
24.4.0 .....	33
24.3.0.....	34
24.2.0.....	35
24.1.0 .....	35
24.0.0 .....	38

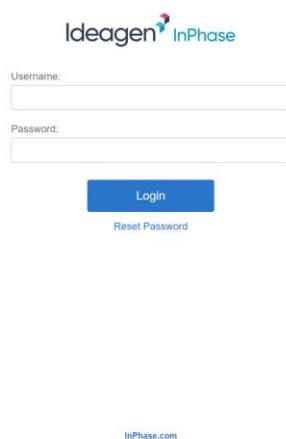
## InPhase 24.4

### Breaking Changes

No breaking changes since 23.1.

### Ideagen Branding

InPhase branding has been updated to Ideagen InPhase branding, with corresponding logos and icons. These can be seen on the login screen, menus throughout the product and loading animations. Some examples are shown below:



My InPhase Reports Portals Model Administrator 28 May 2025

Dashboard Schedule FILTERS  Owned  Subscribed  Stakeholder QUICK EDIT PANEL

- Overview
- Objectives & Measures
- Key Actions
- Risks
- Projects
- Action Plan
- Audit Aggregation
- Audit Inspection
- Audit Programme
- CAS
- Control
- CQC
- Directorate
- Division
- Document
- Feedback
- FOI
- LFPSE Incident

Action Plan

Audit Aggregation

Audit Inspection

Audit Programme

CAS

Control

CQC

Directorate

Division

CHECK-IN REQUIRED

- RM01 Risk Consequence**  
TEMPLATE - Risk  
CHECK-IN REQUIRED
- RM02 Risk Likelihood**  
TEMPLATE - Risk  
CHECK-IN REQUIRED
- RM03 Risk Rating**  
TEMPLATE - Project  
CHECK-IN REQUIRED
- Status**  
JT Short Incident 2 00000001  
CHECK-IN REQUIRED
- Status**  
JT Short Incident 2 00000002  
CHECK-IN REQUIRED
- Status**  
JT Short Incident 2 00000003  
CHECK-IN REQUIRED
- Status**  
JT Short Incident 2 00000004  
CHECK-IN REQUIRED
- Status**  
JT Short Incident 2 00000005  
CHECK-IN REQUIRED
- Status**  
LFPSE Incident 00004447  
CHECK-IN REQUIRED
- Status**  
LFPSE Incident 00004448  
CHECK-IN REQUIRED
- Status**  
LFPSE Incident 00004449  
CHECK-IN REQUIRED
- Status**

×

Web Application Version  
24.4.0

Database Version  
40

Stored Procedures Version  
DB 40, InPhase BMS 24.3.0.88, Procedures v 01

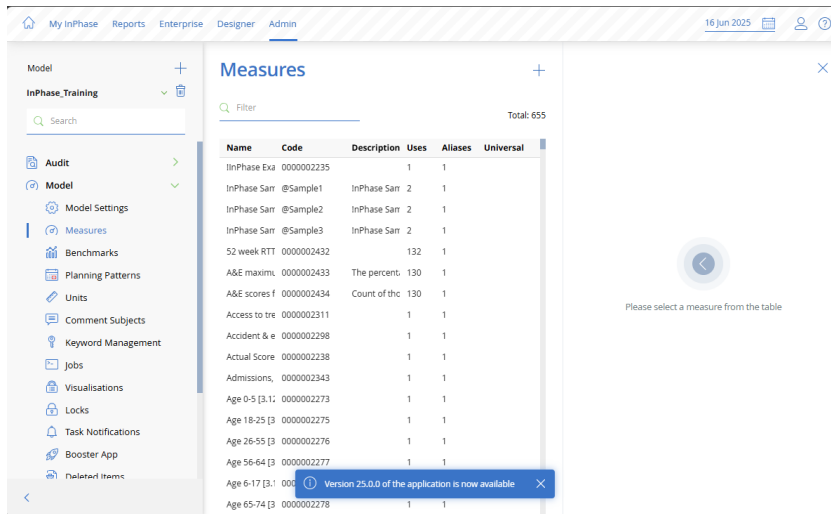
Licenses

Copyright © 1996-2025 INPHASE Ltd.

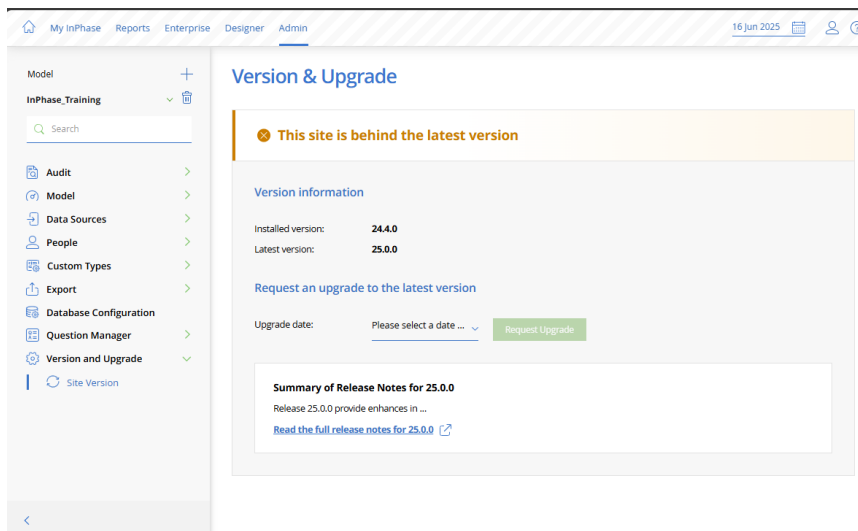
Visit [inphase.com](http://inphase.com) or e-mail [support@inphase.com](mailto:support@inphase.com)

# Upgrade Request

Model Administrators can now request an upgrade via InPhase. When a new version of InPhase is available, a notification will appear when opening Administrator.



A new area for Version and Upgrade can be used to request an upgrade. This area shows the latest available version and the site's current version. A Tuesday or Thursday that is at least 7 days in the future can be selected. A brief summary of the changes are displayed with a link to the full Release Notes.



Requesting an upgrade will create a request for an Ideagen InPhase engineer to check availability and confirm the date.

### Version & Upgrade

✔ An upgrade to the latest version has been requested

**Version information**

Installed version: **24.4.0**  
Latest version: **25.0.0**

**Upgrade information**

Requested by: consultancy@ideagen.com  
Requested upgrade date: Tuesday 24 Jun 2025  
Change upgrade date: Please select a new date ...

Once the engineer has accepted the upgrade, the details will be updated.

✔ An upgrade to the latest version has been scheduled

**Version information**

Installed version: **24.4.0**  
Latest version: **25.0.0**

**Upgrade information**

Requested by: consultancy@ideagen.com  
Requested upgrade date: Tuesday 24 Jun 2025  
Scheduled upgrade date: Tuesday 24 Jun 2025  
Upgrade information: Upgrade of site will occur at 11pm.  
Change upgrade date: Please select a new date ...

The request can be updated or cancelled, which will clear the scheduled date and require the engineer to re-confirm the date.

If the site is on the latest version, InPhase will not prompt the user, and you will not be able to request an upgrade.

**Version & Upgrade**


✔ This site is running the latest version

**Version information**

Installed version: **24.4.0**  
Latest version: **24.4.0**

**Summary of Release Notes for 24.4.0**

This site is running the latest release

[Read the full release notes for 24.4.0](#) 

# Improvements

## Email

Questionnaire Trigger emails are now sent to all recipients as a single Email via BCC to prevent data leaks without requiring a single Email per recipient. This increases the through put of Emails from InPhase and through email relays.

## Audits

The Target values for Audits completed are copied forward to the next periods for up to 6 months or the end of the financial year (whichever is sooner).

## Fixes

### Export to Excel

The issue of special characters causing the data from one cell to leak into another in an Excel export has been resolved.

### Pie Chart single Alerts

The Pie Chart now renders when only a single Alert is reported in the trends table.

### Trends Sorting

Sorting on Trends displaying Object/Measure/Task data retains the sort on change of the Portal/View date.

### Questionnaire Cascade Employee Group

Within a Questionnaire where a question drives a previously hidden Employee from group, the group is now initialized on show.

### Printing

Some print to PDF had white space to the right of the content, preventing the contents from taking the full width of an A4 page.

Questionnaire prints will only split a question's answer if it cannot fit on a single page.

### Combined Questionnaire setup

The Combined Questionnaire setup now allows the updating of the list of source Questionnaires.

### Notebook Notifications

Alert Icons size is forced to prevent the occlusion of the check box for the Band based notifications.

## Create Object from Template

Creating an new Object based on a Template will save the entered End Date.

## Cloning Object with Tasks

Cloning an Object with Tasks and sub tasks will ensure start and end dates are moved in relation to the difference in working days for the start date from the Object being cloned and the Object being created.

## InPhase 24.3

# Questionnaire Improvements

## Link on Create

When creating a new Instance of a questionnaire, the end user can select links to other Objects (Affected, Needed, Bi-directional). These links will be created on submission of the Questionnaire.

# Reporting Improvements

## Scorecard - Additional Properties per column

A property column can have extra properties added to the cells. The primary property is used for sorting.

Series	Label	Value	Display	Settings & Properties	Measure	Relation
				Owner <input type="text" value="Risk Owner"/>		
Property <input type="text" value="Risk ID"/>			Risk ID <input type="text"/>	Last Updated Date <input type="text" value="Last Updated"/> Last Review Date <input type="text" value="Last Review"/>	Click to select	Search... <input type="text"/>
				+		

Risk ID	Risk Register
12345676 <b>Risk Owner</b> : Inphase Consultancy <b>Last Updated</b> : 01 Mar 2025 <b>Last Review</b> : 11 Mar 2025	Claims and Litigation

# Scorecard - Relations

Within the Scorecard Series editor, a new column for "Relation" provides the ability to point the column to a parent or child object, filtered by type. As there may be zero, one or more of these relations, the Scorecard will generate a row per relation and will span the other cells.

One example of this is the display of Risks, their Controls and their Tasks. Using the relation and the ability to combine multiple properties a single Scorecard can provide a full overview:

Risk ID	Risk Register	Object	Meas Period	Overall Compliance	Open Details	Perform	Control Name	Control Comments	Task Name	Task Perform	Task Com	Task Period Com
12345676 Risk Owner : Inphase Consultancy Last Updated: 01 Mar 2025 Last Review : 11 Mar 2025	Claims and Litigation	Risk 00000377 BAF - What are the gaps in assurance? period comment	28 Feb 2025			★	Control 00000001 Start Date : 01 Jan 2025 Owner : Inphase Consultancy		Task A Action Owner : Henry Ssajjabbi Due Date: : 24 Mar 2025	▲	Action Update Task A First Comment	21 Mar 2025 Action Update 21 March Comment Task A
							Control 00000002 Start Date : 02 Oct 2024 Owner : Inphase Consultancy	Control Update Control 2 Comment	Task B Action Owner : Jenny Sivaganam Due Date: : 24 Mar 2025	●		
							Control 00000003 Start Date : 13 Feb 2025 Owner : Inphase Consultancy	Action Update Control 3 Comment	Test C Action Owner : Jade Holvey Due Date: : 24 Mar 2025	—		
									Test D Action Owner : Jane Bowie Due Date: : 24 Mar 2025	—		

## Configuration for the Controls:

Series	Label	Value	Display	Settings & Properties	Measure	Relation
Property	Control Name		Object Name	Object Start Date Start Date Owner Owner Most Recent Search ... Date Range As Report <input type="checkbox"/> Show Date Column	Click to select	Child Control
Comments - Te...	Control Comments	Object	Subject & Text		Click to select	Child Control

Control Name	Control Comments
Control 00000001 Start Date : 01 Jan 2025 Owner : Inphase Consultancy	
Control 00000002 Start Date : 02 Oct 2024 Owner : Inphase Consultancy	Control Update Control 2 Comment
Control 00000003 Start Date : 13 Feb 2025 Owner : Inphase Consultancy	Action Update Control 3 Comment

## Configuration for Tasks:

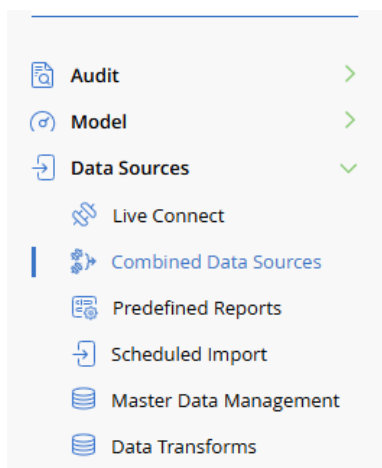
Series	Label	Value	Display	Settings & Properties	Measure	Relation
Property	Task Name		Object Name	<input type="checkbox"/> Show Date Column Owner Action Owner Object Due Date Due Date Period <input checked="" type="checkbox"/> Or latest Date Range As Report <input type="checkbox"/> Show Date Column	Click to select	Task
Actual	Task Performance	Actual % Var Compared to Target	Alert		Click to select	Task

Task Name	Task Perform	Task Com
Task A Action Owner : Henry Ssajjabbi Due Date: : 24 Mar 2025	▲	Action Update Task A First Comment
Task B Action Owner : Jenny Sivaganam Due Date: : 24 Mar 2025	●	
Test C Action Owner : Jade Holvey Due Date: : 24 Mar 2025	—	
Test D Action Owner : Jane Bowie Due Date: : 24 Mar 2025	—	

## Combined Data Source

A Combined Data Source is a new type of Live Connect that allows multiple live connects (e.g. multiple Questionnaires such as LFPSE and legacy Incidents) to be treated as a single connection. With this single connection, the fields of the different Live Connects can be mapped together without the requirement for matching names, and displayed name can be altered, simplifying the process of combining the multiple Live Connects. It also helps ensure that the reporting data field is consistent across the source Live Connects.

To access the Combined Data Source, open Administrator and open Data Sources:



Existing Combined Data Sources will be shown. To create new use the add button on the top right.

### Combined Data Sources

New Combined Data Source +

Name	Description	Source Live Connects
------	-------------	----------------------

The name and description can be set immediately. Once entered select the first Live Connect to add. The first Live Connect selected drives the available fields and their names.

### All Incidents ✕

Name:

Description:

Core date for reports:

Types to show:

Filter by text:

Type	Displayed Name	Add Live Connect <span style="font-size: 0.8em;">+</span>

### Live Connects ✕

✕

**Live Connect Name**

- LFPSE Incident (Reports)
- LFPSE Incident - Date Added to STEIS
- LFPSE Incident - Incident Date ✔
- LFPSE Incident - New Reported Date
- LFPSE Incident - Reported Date
- LFPSE Incident - RIDDOR

Cancel
Use Selected

All fields from the Live Connect are added with the data type indicated by an icon in the first column.

### All Incidents ×











Name: All Incidents

Description:

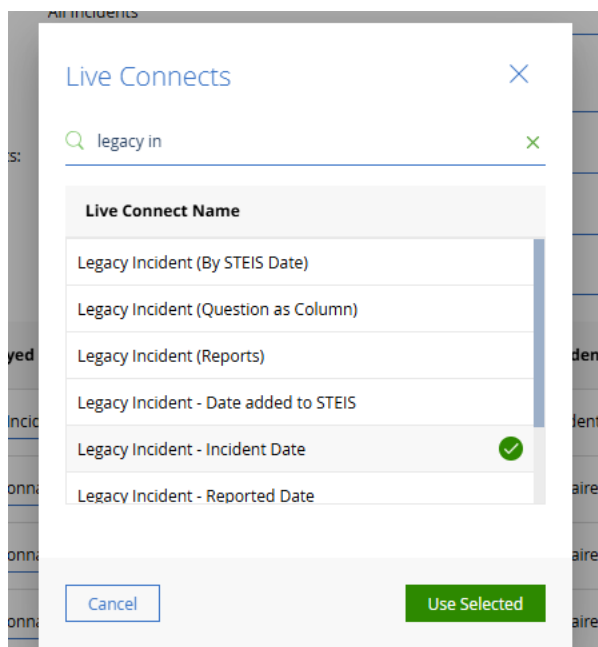
Core date for reports: Please select ...

Types to show: All

Filter by text:

Type	Displayed Name	LFPSE Incident - Incident Date	
	<u>LFPSE Incident Id</u>	LFPSE Incident Id	
	<u>Questionnaire Type Number</u>	Questionnaire Type Number	
	<u>Questionnaire Type</u>	Questionnaire Type	
	<u>Questionnaire Type Id</u>	Questionnaire Type Id	
	<u>Unique Id</u>	Unique Id	

Add the second Live Connect to start mapping. Where the names and data type matches, the fields will automatically be mapped. If there are fields in the second Live Connect that match name but not type, they cannot be mapped due to incompatibility of the data types.



Types to show: All  
 Filter by text:

Type	Displayed Name	LFPSE Incident - Incident Date	Legacy Incident - Incident Date
<input type="text"/>	Contact Surname	Contact Surname	Contact Surname
<input type="text"/>	Responsible Clinician	Responsible Clinician	Responsible Clinician
<input type="text"/>	LFPSE ID	LFPSE ID	Search ...
<input type="text"/>	Date of Incident	Date of Incident	Date of Incident

+ Add unmapped fields

Type	Displayed Name	LFPSE Incident - Incident Date	Legacy Incident - Incident Date
<input type="checkbox"/>	Are there any pre-existing medical conditions?		Are there any pre-existing medical conditions?
<input type="checkbox"/>	Did the patient have a Learning Disability or Autism?		Did the patient have a Learning Disability or Autism?
<input type="checkbox"/>	Was the patient receiving treatment for a Mental Health condition?		Was the patient receiving treatment for a Mental Health condition?

The dropdown for the second Live Connect allows any field of matching type to be mapped, even if its name is different. The first column allows changing the display name. If the Displayed Name is in red, it indicates that the name is not unique and an update is required.

The second Live Connect may contain extra fields which can be added by clicking on the "Add unmapped fields" button.

Once at least one Live Connect has been selected, the date field to use for Reporting Date can be set which will override the setting for the individual Live Connects.

There are two filters to aid the mapping process:

- Types to show – This shows only fields with the selected data type
- Filter by Text – This shows only fields with a matching name

**All Incidents** [Close]

Name: All Incidents

Description: [Text Area]

Core date for reports: Incident Reported Date [Dropdown] [Refresh]

Types to show: All [Dropdown]

Filter by text: [Text Input]

Type	Displayed Name	LFPSE Incident
[Text]	Object Id	Object Id
[Text]	Org Unit	Org Unit
[Date]	Date	Date

Dropdown menu options: Created, Updated, Reported date, Opened date, Closed date, Incident date, Last updated, Date of Group Activity, Date of Admission.

Selected field: Incident date [Close] [Refresh] [Delete]

Once configured, the Combined Live Connect can be saved. It has the same available permissions as other Live Connects:

- Limit Editing to users with role – This prevents any user not in the selected role/group from editing. This includes Model Administrators.
- Limit Viewing to users with role – This prevents any user not in the selected role/group from being able to see data from this Live Connect and includes Model Administrators.

For Questionnaire Live Connects, the permissions set in the source Live Connects will also apply e.g. section permissions.

### Save Live Connect ✕

Name All Incidents

Description

#### Existing Live Connects

IKMPT - Incident - Action Import 20230314
IKMPT - Permissions - Import 20230225
IKMPT - RFI - Permissions Import 20230324

Limit editing to users with role: N/A ✓

Limit viewing to users with role: N/A ✓

Cancel Save

## Fixes

### Questionnaire Locking

The opening of a document attachment could cause the lock on the questionnaire being released as the browser detected a page change. This action will no longer cause a lock release.

### Questionnaire Creation Duplication

If a new questionnaire was submitted and a network issue occurred, it was possible that the questionnaire was created in InPhase, but the end user would see an error and be allowed to re-submit. This scenario meant duplicates could be created by the user retrying.

The questionnaire now uses a locally unique id that is used to prevent a user from duplicating their submission. If a duplicate is detected, the end user is informed that the questionnaire has already been submitted.

### Questionnaire Stage move

Users with the role Performance Modeller can now use Instance Admin to move a questionnaire instance to a different stage.

### Questionnaire Submitted Close Button

If the questionnaire was not opened from an InPhase action, it will no longer show the "Close" button. This is due to a browser security feature that prevents closing of the current window.

## InPhase 24.2

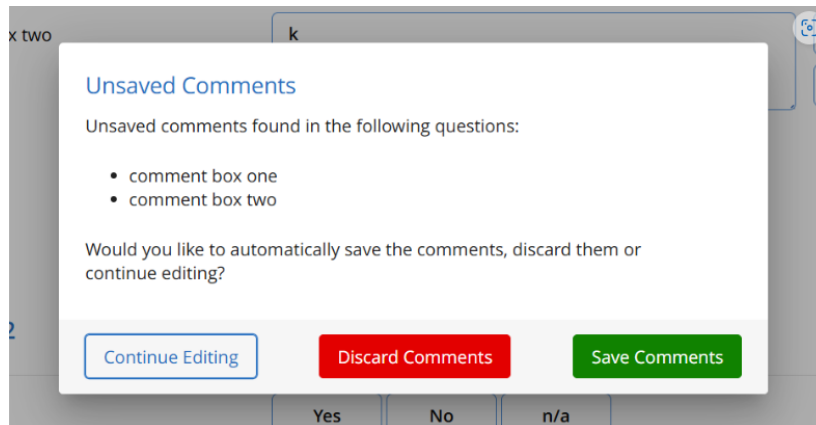
### Breaking Changes

No breaking changes since 23.1.

# Questionnaire Improvements

## Unsaved Comments

If a user attempts to save a Questionnaire without pressing the Add button, a dialog will be shown to allow the user to choose whether include, discard or continue editing.



## Action Cards

The list of actions on Questionnaire now display extra information:

- Owner
- Start, End and Due date
- Stage
- Progress

### Actions



Please use the icon to the right to add an action to this record

**Full Inventory Check of Ward B** ×

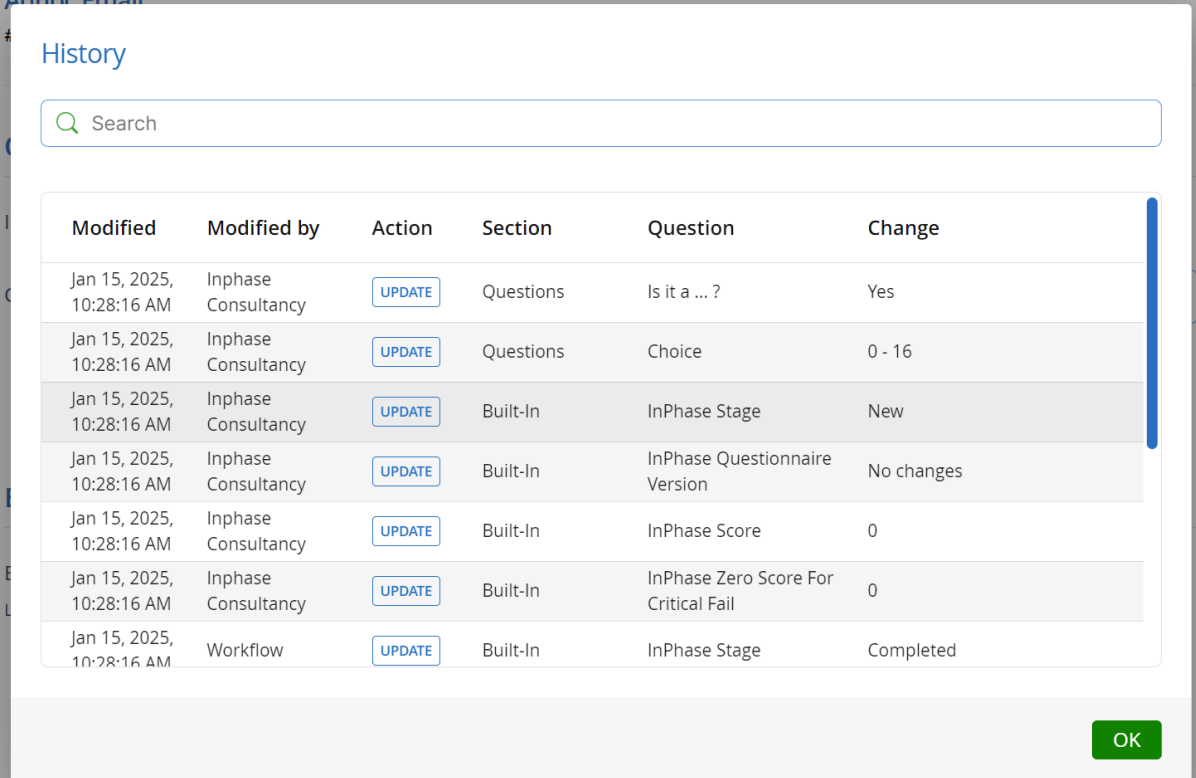
Inphase Consultancy

30 Jan 25 - 12 Feb 25 - **28 Mar 25**

In Progress, 20% done

## Audit History

The Audit History dialog has been updated to show a filterable table of the changes to a Questionnaire Instance.



The screenshot shows a dialog titled "History" with a search bar and a table of changes. The table has columns for Modified, Modified by, Action, Section, Question, and Change. The changes listed are:

Modified	Modified by	Action	Section	Question	Change
Jan 15, 2025, 10:28:16 AM	Inphase Consultancy	<a href="#">UPDATE</a>	Questions	Is it a ... ?	Yes
Jan 15, 2025, 10:28:16 AM	Inphase Consultancy	<a href="#">UPDATE</a>	Questions	Choice	0 - 16
Jan 15, 2025, 10:28:16 AM	Inphase Consultancy	<a href="#">UPDATE</a>	Built-In	InPhase Stage	New
Jan 15, 2025, 10:28:16 AM	Inphase Consultancy	<a href="#">UPDATE</a>	Built-In	InPhase Questionnaire Version	No changes
Jan 15, 2025, 10:28:16 AM	Inphase Consultancy	<a href="#">UPDATE</a>	Built-In	InPhase Score	0
Jan 15, 2025, 10:28:16 AM	Inphase Consultancy	<a href="#">UPDATE</a>	Built-In	InPhase Zero Score For Critical Fail	0
Jan 15, 2025, 10:28:16 AM	Workflow	<a href="#">UPDATE</a>	Built-In	InPhase Stage	Completed

An "OK" button is located at the bottom right of the dialog.

## Large List Handling

Where a choice or multiple choice question uses a list with hundreds of items, the list is not embedded into the questionnaire and will use api calls to return matching items. This reduces the size of the Questionnaire and reduces impact on the browser.

## Trigger populating Email Question

If an Email question is populated from in a trigger using the current User or current user's Manager, the question will be set to their email address if available.

## Pre Populate questions via URL

The create new instance of a questionnaire link supports pre-populating question answers. The parameter structure required is "q-[reporting alias of question]=[value]". For dates, please use the format "yyyy-MM-dd" e.g. 2025-02-10 for the first of February 2025.

To force the LFPSE Type (reporting alias is "Type"), the url could be:

`/Questionnaire/Create?name=LFPSE%20Incident&q-type=outcome`

### LFPSE

---

Reported Date	<input type="text" value="14/02/2025 13:54"/>
What kind of event do you want to record? <small>(?) *</small>	<input type="button" value="Incident"/> <input checked="" type="button" value="Outcome"/> <input type="button" value="Risk"/> <input type="button" value="Good Care"/>

`/Questionnaire/Create?name=LFPSE%20Incident&m=1&q-type=good%20care`

---


Reported Date	<input type="text" value="14/02/2025 13:58"/>
What kind of event do you want to record? <small>(?) *</small>	<input type="button" value="Incident"/> <input type="button" value="Outcome"/> <input type="button" value="Risk"/> <input checked="" type="button" value="Good Care"/>

Multiple questions can be set including the Patient Demographics if the link can be generated from a PAS system:

Questionnaire/Create?name=LFPSE%20Incident&m=1&q-type=incident&q-Has%20Injured=yes&q-DateOfBirth=2000-01-01 &q-firstname=ideagen&q-surname=inphase &q-hospitalnumber=123456

## Patient

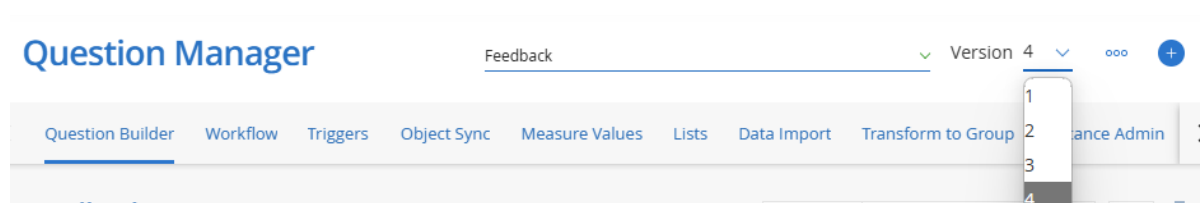
If the event you are recording affects 10 or more patients, please record only the single most severe actual or anticipated harm here, and provide fuller details of the event's impact within the free text field labelled "Describe what happened"

NHS Number	<input type="text" value="NHS Number"/>
First Name	<input type="text" value="Ideagen"/>
Surname	<input type="text" value="InPhase"/>
Hospital Number	<input type="text" value="123456"/>
Patient's Date of Birth	<input type="text" value="01/01/2000"/> 

# Question Manager Improvements

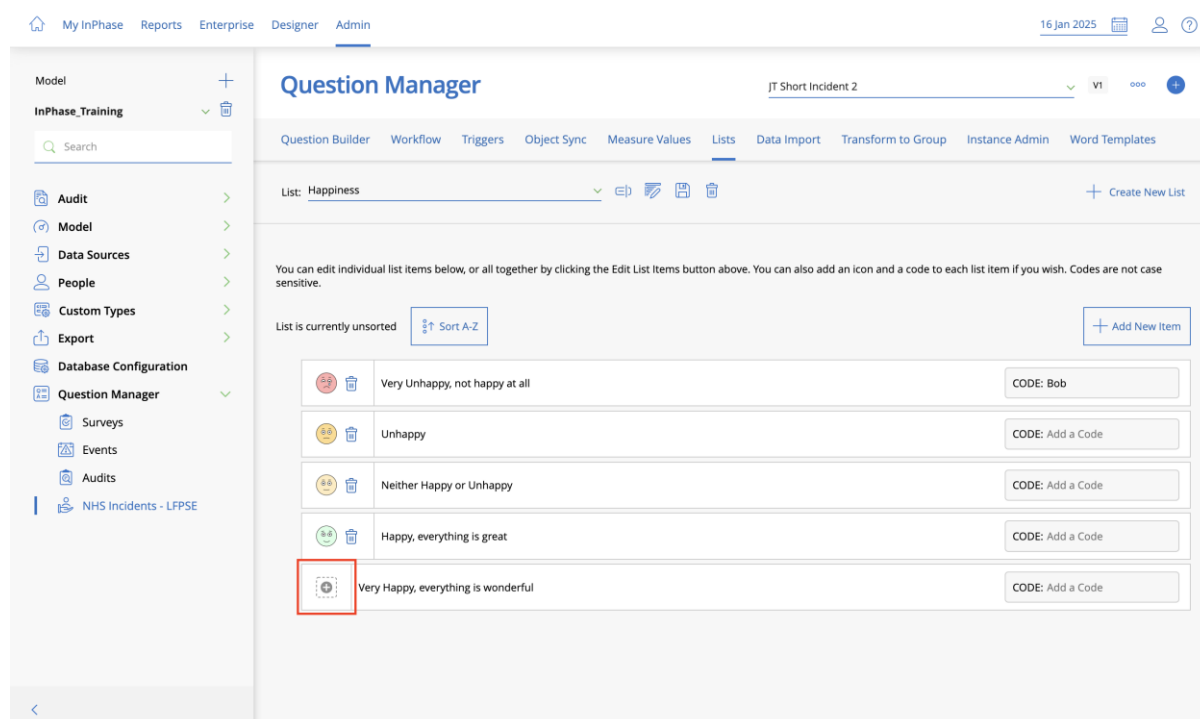
## Editing previous Version

Previous version of a Questionnaire can be edited. This is useful where older instances have not been closed and the workflow or notifications require changing. An previous version can be saved as a new version, leap-frogging the current version.




## Icons in lists

Lists can have a single icon per value. These icons can be added to existing and new lists in the Lists area of Question Manager.











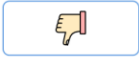





Examples of all the icons provided with the product, including smileys, thumbs up and down, Control of Substances Hazardous to Health (COSHH) and Personal Protective Equipment (PPE), are shown below.




### Plain

Plain Normal					
Plain Large	 Very Unhappy	 Somewhat Unhappy	 Not Happy or Unhappy	 Somewhat Happy	 Very Happy
Plain Thumbs Normal					
Plain Thumbs Large					

### Flat

Flat Normal					
Flat Large	 Very Unhappy	 Somewhat Unhappy	 Not Happy or Unhappy	 Somewhat Happy	 Very Happy
Flat Thumbs Normal					
Flat Thumbs Large					

### Gradient

Gradient Normal					
Gradient Large	 Very Unhappy	 Somewhat Unhappy	 Not Happy or Unhappy	 Somewhat Happy	 Very Happy
Gradient Thumbs Normal					
Gradient Thumbs Large					

**COSHH (full range available in product)**

COSHH Normal	 Label	 Harmful	 Irritant		
COSHH Large	 Compressed Gas	 Harmful	 Irritant	 Toxic	 Explosive

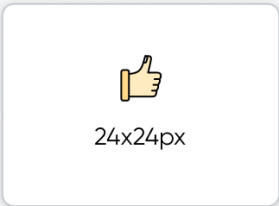
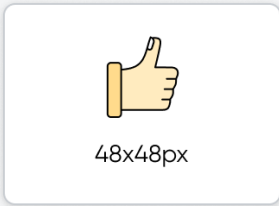
**PPE (full range available in product)**

PPE Normal	 Visor	 Safety Glasses	 Gloves		
PPE Large	 Visor	 Safety Glasses	 Gloves	 Overalls	 Respirator

## Image sizes and formats

Images can be in SVG, PNG, GIF or JPEG. SVG will give the best results, as they appear clearest on desktop computers, tablets and phones.

There are two sizes of icon supported: normal and large. Normal size icons are rendered at 24px by 24px. Large icons are set at 48px by 48px.

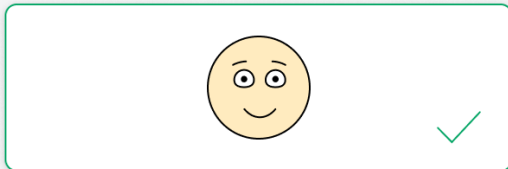
<p><b>Normal Icon</b></p>  <p>24x24px</p>	<p><b>Large Icon</b></p>  <p>48x48px</p>
--	---

## Accessibility

Icons added to lists must meet Web Content Accessibility Guidelines (WCAG) success criteria relating to ensure there is sufficient colour contrast. Icons must have a minimum 3:1 contrast ratio between the background and foreground colours of the icon, as shown below.

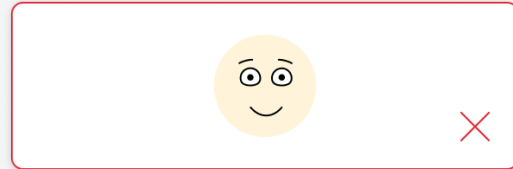
### Passes contrast ratio check

Contrast ratio between the white background and the black outline of the icon is **21:1**, so is greater than **3:1**, and therefore passes.



### Fails contrast ratio check

Contrast ratio between the white background and the yellow background of the icon is **1.17:1**, so is less than **3:1**, and therefore fails.



You can check the contrast between two colours by searching for “colour contrast checker” or visiting a site like the **WebAIM Contrast Checker** at <https://webaim.org/resources/contrastchecker/>

Icons should avoid including text, as the text will be added from the list item.

## Grouped Lists

Lists can be marked as grouped. The first level is the group header and second level are the available values.

List: LFPSE V6 - Ethnicity  Grouped  Icons

You can edit individual list items below, or all together by clicking the Edit List Items button above. You can also add an icon

List is currently unsorted

- HEADING: White
  - English, Welsh, Scottish, Northern Irish or British
  - Irish
  - Any other White background
- HEADING: Mixed or Multiple ethnic groups
- HEADING: Asian or Asian British
- HEADING: Black, African, Caribbean or Black British
- HEADING: Other Options

What is the patient's self-identified ethnicity?

This may be in their record, or you can ask them or a family member. If this information has not been provided by the patient or their family, please select 'I don't know'.

What is the patient's gender? \*

Gender is self-identified, and may be in their

Please select ... ×

- White
- English, Welsh, Scottish, Northern Irish or British
- Irish
- Any other White background
- Mixed or Multiple ethnic groups

## Transform to Group

The list of a transforms can now render thousands of transforms.

# LFPSE

InPhase has been accredited to provide LFPSE V6 questionnaires. NHS England will be involved in the first couple of migrations from V5 to V6. Once those have been successfully migrated, organisations will be able to request access to the V6 Api from NHS England.

Where a LFPSE V5 questionnaire is in use, a new version of the InPhase questionnaire will be created for the LFPSE V6 questions. This allows existing events to be completed in LFPSE V5. There is no automated update of records to migrate between the versions. The version of LFPSE can be seen at the top of the record against the API.

## LFPSE Incident

**#4471** Awaiting Investigation

---

LFPSE Ref: **146961923** Status: **Submitted** Updated: **31 Jan 2025 16:20** API: **6**

---

The main difference in LFPSE Version 6 include:

- Patient Gender

What is the patient's gender? \*

Gender is self-identified, and may be in their records, or you can ask the patient. If this information is not available, please select 'I don't know'

Same Gender identity as at birth? \*





- Medications can be searched for, but the ability to type free text is retained:

### Medications

Medication Involved DM+D

Which medicines were involved in what went wrong? \*

Start typing and select the relevant medicine from the list.

Which specific medicine was involved in what went wrong?

Then select the relevant product from the list.

- Aluminium hydroxide 475mg/5ml oral suspension
- Aluminium hydroxide 500mg chewable tablets
- Aluminium hydroxide 475mg capsules
- Aluminium hydroxide oral suspension sugar free

+ Additional Medication Involved DM+D

Other (Please Specifv)

- Serious Incident/Patient Safety Incident Response Framework (PSIRF):

Which incident framework is your organisation operating under? \*

Patient Safety Incident Response Framework (PSIRF)

Serious Incident framework (SIF)

**PSIRF**

Is there a national or regulatory requirement to conduct an investigation in response to this event? \*

Yes

No

Unknown, currently under review

View the Patient Safety Incident Response Framework supporting guidance for examples of events requiring a specific type of response as set out in policies or regulations

How will you respond?

Patient Safety Incident Investigation
▼
↻

Confirm how you responded

Patient Safety Incident Investigation
✕
↻

Findings \*

Please provide details of the findings from the patient safety response

Findings

What areas for improvement have been agreed as a result of this response? \*

Please describe each area for improvement separately

What areas for improvement have been agreed as a result of this response?

- Other Organisation shows the Organisation Code:

Did the event occur whilst the patient was under your organisation's care? \*

Yes

No

I don't know

Under which organisation's care did the event occur? ?

Or specify other \*

If the organisation is not available in the list of ODS codes, it can be entered here as free text.

Where did the incident happen? \*

Which speciality does the incident relate to?

Please select ... ✕

Results limited to 100

- P87657 - (IRLAM) SALFORD CARE CTRS MEDICAL PRACTI
- N84035 - 15 SEFTON ROAD
- 601201A - Abersychan Pharmacy
- Y01010 - BCH COMMUNITY RESPIRATORY TEAM
- 07N - NHS BEXLEY CCG
- 15E - NHS BIRMINGHAM AND SOLIHULL CCG

- Records can be removed from NHS England. This marks the record as local only. If this is then changed again, the record will be allocated a new LFPSE Reference. The history will retain the full changes including original

reference.

### LFPSE - Admin

If you would like to remove this incident from any LFPSE reporting (e.g. duplicate record or agreement that the record is not a PSI), please select 'Yes'.

Yes

No



If an LFPSE Questionnaire instances is deleted, the record will also be automatically removed from NHS England.

## Administration

### Email Log

Administrators can see emails generated and sent from within InPhase. Only the plain text version is visible in the able, clicking on the "View Email" will open the email in a new tab with full formatting. The email history will be purged automatically, retaining at least 1 week of email history.

*Please note that as the email is opened in a restricted mode, logos and images may not load.*

## Fixes

### Question Manager - Conditional values with double spaces

Corrected issue with text including double spaces not being selected on load

### Questionnaire - Accessibility

"More" button accessibility for focus state improved.

# Change Log

## 24.4.0

### General

- Ideagen Branding applied to InPhase
- Request Upgrade from within InPhase

### Questionnaire

- Trigger Emails are now sent using BCC, allowing multiple emails to be sent as single to improve throughput.
- Cascading Employee group now initialised even if originally hidden.

### Trends

- Export to Excel handles special characters.
- Pie Charts now chart single cell and value.
- Sorting retained on change of Portal Date.

### Notebook

- Alert icons forced to consistent size.

### Objects

- Clone from Template now applies the entered End Date.
- Clone Object now updates task and sub-tasks' start/end by Working Days between original start date and new start date.

### Printing

- Certain layouts cause white space to the right of the page in PDF, which has now be removed.
- Questionnaire answers shouldn't break across pages unless necessary.

## 24.3.0

### Questionnaire

- Link to objects on Create, this includes create new instances and selecting these
- Duplicate submissions prevent. There has been cases where the first submission was successful but a network error prevented the client from receiving the success message and allowed the user to re-submit.
- Opening an attached document no longer causes the Questionnaire to be unlocked.
- Patient Demographics in a Questionnaire can have the search button removed.
- Hospital Number question type can now optionally allow non-numeric characters. This is configured in the Question Manager
- Group names in section permissions now populate immediately.
- Performance Modellers can now update Questionnaire Instances in Question Manager
- On submit of a questionnaire, the Close button is only available if an action with in InPhase opened a new tab for the questionnaire.

### Live Connect

- New Combined Live Connect to allow the mapping of multi live connects. This has improved performance over the use of multi live connects in a single trends and allow mapping between the different dimensions.

### Scorecard

- New series configuration :
  - Relation – This allows the series to pull data from a linked (parent or child) object by type including tasks
  - Extra Properties – Where a property has been selected for the series, other properties can be added .

### Task

- Https attachment links are no longer blocked.

## 24.2.0

### Questionnaire

- On creation of a new Questionnaire Instance e.g. Risk, permissions will allow Measure Updates even if after ownership change, the creator would no longer have value entry rights.
- Url parameters can be used to populate visible questions on a questionnaire on create.
- Number inputs now handle pasting of numbers with spaces

### Questionnaire Reporting

- Issue with Period Date slicer population on Audit reports resolved
- Issue with slicer on calculated fields running against multiple questionnaires within a single report resolved.
- Questions of data type "Organisational Unit" show in reports.

### Question Manager

- Updating the name of a Workflow stage will automatically apply to reports. If the Workflow stage is copied to an Object property, this may still become inconsistent.
- Notification Triggers using a Transform to Group on a question inside a repeating section will run the Transform for each question.
- On Change Triggers on a question in a repeating section will now check all instances.
- New question type of Month Year. This allows input of just Month and Year. For reporting purposes it will always show as the first of the month.

## 24.1.0

### Question Manager

- Lists now can have Icons per value

- Lists can be marked as Grouped, level 1 are headers and level 2 are available values.
- "One answer from a list" Questions can be forced to display as Auto, Dropdown list OR Buttons
- QR Code generation for Events now use the Id for future proofing against questionnaire renames.
- A section can be marked to elevate a user with View Permission elevation to allow them to only edit that section.
- Adhoc Emails can be sent from a Questionnaire, this saves the questionnaire as is and sends the email.

## Questionnaire

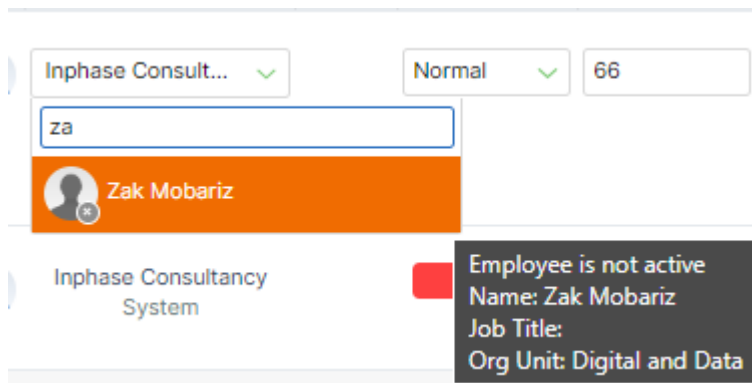
- Performance improvements when using very large look up lists
- Task display includes additional information
- Accessibility passes WCAG 2.2 AA SC
- Ability to pull Minimum or Maximum value from question in repeating section within the Triggers. For look ups, minimum is first, maximum is last
- Enhanced NHS Number field to support seamless copy and paste functionality with automatic formatting
- Improved Actions display

## Questionnaire Reporting

- Performance improvements and improved handling of Calculated Fields

## Employee Picker

- Employees that are set as Inactive via their profile starts and leaves date.



## LFPSE V6

- Awaiting accreditation

## Patient Demographics – Connectors

- Patient Source

## Administrator

- Email Log – View of emails sent and status

## 24.0.0

### Question Manager

- Required Questions
  - Required questions can be made conditional, so only required if match condition.
- Conditionals
  - Corrected issue with text including double spaces not being selected on load
- Triggers
  - Questionnaire Add Calendar days
  - Duplicate a trigger
- Templates
  - Ability to upload Word Templates to generate Word/PDF from a Questionnaire
- Data Import
  - Can now import against the questionnaire instance id.
  - Can now import the name of the Object to link the Audit/Survey
- Lists
  - LFPSE lists are marked as System list to prevent local updates

### Questionnaire Live Connects

- Current user's access rights on linked Objects checked on all live connect. This can be turned off for the connection

### Questionnaire – Locking

- Locking of Event based questionnaires, if a lock cannot be obtained, the user cannot edit the record.

### Custom Objects

- Ability to set the default permissions on create and also apply to existing instances.

### Audit Deploy

- Aggregate object's normalised count now comes from children instead of recalculated at the level.
- Now handles truncation of names to ensure unique

### Fonts

- Font unavailable across all devices removed from available fonts
- Gilroy font added

#### LFPSE

- LFPSE V6 – Awaiting NHS England approval
- Submissions no longer require a trigger to fire

#### Trends

- Error message on save now displaying as needed
- Drill through within report now working

#### Performance

- Improved performance of load parent Task information
- Task bulk loading limited to prevent time outs
- 

#### Bulk Group

- Fixed issue where bulk import of group could clear members from the group.

#### Automation

- Ability to upload the Employee CSV to add/update employees
- Ability to upload the Group CSV to add/update groups