

Incident app

Improve patient safety by maximizing learning from incidents and driving continuous quality improvement.



Fast capture



NHS England
LFPSE/PSIRF



Any device



Real-time
analytics



Lessons learned
action management



Easy admin

“

I use InPhase every day. It notifies me of significant incidents and high risks instantly and allows me to access the details from all my devices [...] It's hard to imagine doing my job without it now.

– Roisin Mulvaney, Director of Quality Governance at King's College Hospital NHS Foundation Trust

Increase reported incidents with easy-to-use forms

Make reporting an incident more likely with super easy, user-friendly forms that are simple and quick to use. It's now easier to log an incident on the go for you teams thanks to QR codes that bring up incident forms on any device, making it easier to log an incident straight away.

Recover 1,000s clinical hours per year

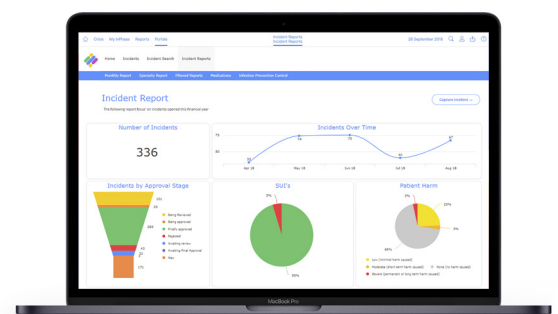
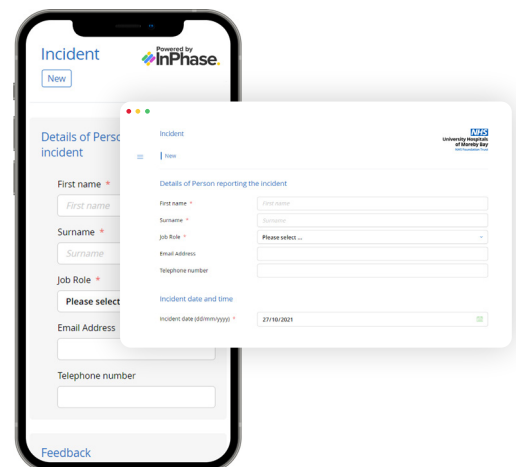
Deliver back 1,000s of hours of crucial clinical and non-clinical time for patient care, with smart incident forms that are up to 45% faster than other digital systems at data capture. Get started straight away with out-of-the-box dashboards and pre-built customizable workflows to save time and resources that can be spent elsewhere.

Learning-focused improvement with triangulation

Quickly and easily find incident trends using out-of-the-box dashboards that triangulate incidents with risks, feedback, claims, policies, audits, quality and more. Then create linked actions and improvement plans from anywhere in the system and share lessons learned across departments to support a learning-focused culture.

For continuity and oversight, migrate all legacy records

Maintain continuity after changing systems with full migration support enabling you to conduct investigations in a single system that includes all new and historic records.





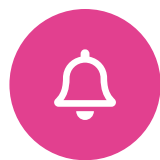
Control costs

Cloud computing, competitive pricing and ability to consolidate your existing systems lets you build an integrated continuous quality improvement solution cost-effectively.



Improve quality

Turn incident reporting from a clunky ordeal to an easy-to-use powerful solution that drives continuous improvement cycles.



Stay in the know

Never miss a new incident and ensure the right people have the right information at the right time, with customizable workflows and user notifications.



LFPSE updates included

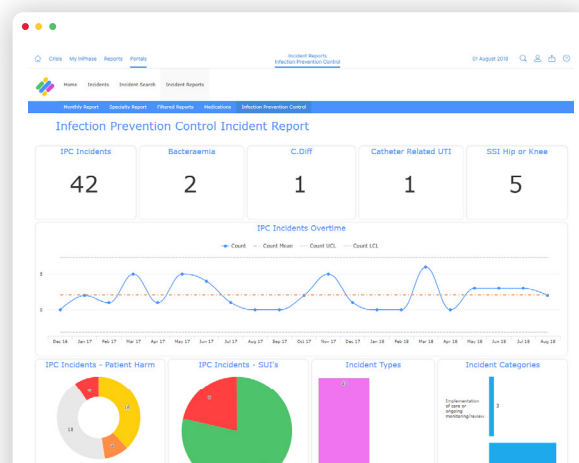
Closely aligned with NHS England so that you always have the latest taxonomy changes at your fingertips to improve patient safety.



Save crucial incident reporting time

Regain 0.5-4 FTE clinical time per year with incident app's fast forms that are benchmarked to be 45% quicker than other digital systems.

- ✓ User-friendly forms and mobile access via QR codes make it quick and easy to report incidents, encouraging more frequent and timely submissions.
- ✓ Fast forms and smart notifications help save thousands of hours annually while promoting a culture focused on learning and proactive risk management.
- ✓ Triangulate incidents with other Ideagen InPhase apps and external systems using built-in dashboards and API connections that provide real-time updates and help identify trends for informed decision-making.
- ✓ Easily create, track, and manage improvement actions that align with identified issues, ensuring a data-led improvement process
- ✓ Stay current with NHS England's latest framework updates, ensuring compliance and the ability to implement best practices for patient safety.



Take the next step

To revolutionise your incident reporting and improve assurance speak to one of our Ideagen InPhase experts about Oversight.



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