

Freedom to Speak Up

Support, empower and promote a just culture for patients and staff.



Simple capture



Any device



Customizable forms



Real-time analytics



Internal/external submissions



Triangulated reporting



Easy admin

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Triangulation is something that we're really, really passionate about, and something that the Guardian's office keep telling us all that we need to triangulate. Now we can see what else is going on that could be affecting other people. We can identify the cultural hotspots, but also where our cold spots are.

- Jacqui Coles - Freedom to Speak Up Guardian, King's College Hospital NHS Foundation Trust / Vice Chair London Network

Secure and confidential F2SU reporting

Create a supportive environment where staff feel safe to speak up and protected from retaliation with confidential and secure F2SU reporting. Administration can only be accessed by Guardians, giving your staff peace of mind that their issue is dealt with securely. Report anonymously without logging in or entering personal details.

Easily accessible and easy to use

Encourage staff at all levels to report their concerns with easy-to-use forms and clear reporting channels for a simple, as stress-free as possible process. All forms are accessible from any device using QR codes, without compromising speed and responsiveness. Required fields ensure that all necessary data is collected before submission.

Always in the know with triangulated oversight

Stay alert with smart notifications keep F2SU Guardians informed and ensure all issues have a timely response to reporters know their concerns are important. Quickly identify areas of improvement and create action plans that link directly to triangulated F2SU reports, incidents, risks, complaints, and claims in intelligent, real-time dashboards.

Promote a just culture for patient and staff safety

Encourage open and honest communication with an FTSU system in place that supports the Speak Up, Listen Up and Follow Up process to benefit patient and staff safety. It demonstrates that you meet the legal, ethical and regulatory requirements set out by NHS England to protect patients and staff alike.

Portals

InPhase Oversight

Freedom To Speak Up

New

Contact Details

Do you wish to remain anonymous?

Yes No

Division

Please select ...

Department

Please select ...

Job Title *

Please select ...

Grade

Grade

Working Pattern

Shift Part Full Time



All in one place

One place for freedom to speak up reports that handles the hard work for you. Manage the whole process in a single system from start to finish.



Investigate and improve

Complete oversight of reports in real-time dashboards with intelligent notifications to stay aware of reports as they come in. Identify problem areas and immediately make aligned plans to improve.



Encourage and empower

Easily accessible from anywhere and any device, fast and easy to use, with the option to remain anonymous available to remove barriers to speaking up and encourage staff to do so.



Evidence investigations

Attach evidence for assurance, provide context through additional narratives, and stay alert to any updates, ensuring adherence to proper procedures.



Save time reporting to national frameworks

Pre-built data export templates support your requirements to report FTSU information to national frameworks. No more manual pulling together of disparate data, you can now do it in a few clicks.

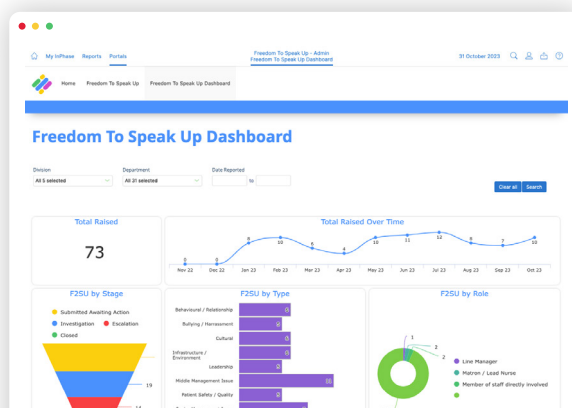
✓ Promote, support and maintain a just culture and supportive environment that protects patient and staff safety alike with a simple, easy to use and clear reporting channels.

✓ Provide effective protection from backlash with confidential and secure reporting that can only be accessed by nominated F2SU Guardians.

✓ Stay alert and aware of F2SU issues with smart notifications to ensure that they have a timely response and are dealt with appropriately.

✓ Triangulate F2SU issues against incidents, risk, complaints, claims and more for comprehensive oversight to identify improvement areas and create aligned action plans.

✓ Meet the ethical, legal and regulatory requirements of NHS England, your staff and your patients and show your commitment to patient and staff safety.



Take the next step

To create an honest, open and just culture for staff and patients, empower staff to speak up and make positive and proactive changes, speak to an Ideagen InPhase advisor today.



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