

# CQC app

Be inspection ready at all times with guided support against the new CQC Single Assessment Framework.



CQC 2024 ready



Remote inspection ready



Outstanding regulation 17



Audit integration



Assessment actions



CQC rating performance



**We have been trying to collate evidence for upcoming CQC assessment locally, but you can imagine how complex it is without a system like InPhase.**

*- North Tees and Harelepool NHS Foundation Trust*

## Stay up to date with the latest framework changes

As healthcare continues to evolve, so will quality assessment frameworks. Whenever there is a new change from CQC, you can be sure that your Ideagen InPhase system has updated to include them as soon as they go live because it's crucial that you're always working with the latest versions to make sure that you're providing the best care possible.

## Amazing assessment action management

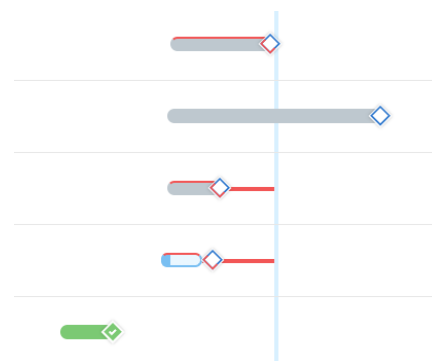
Instantly create transparent assessment improvement action plans on the fly and assign everyone in the organization in just a click. Enhanced action management attached to assessment statements gives CQC a clear view of your plan for improvement.

## Manage evidence in a central library

You can save significant amounts of time collecting evidence now that you can collect it once and use it many times and link it to multiple We and I Statements. With a central evidence library, you can manage and assess every piece of evidence from one place, without having to spend time recollecting evidence.

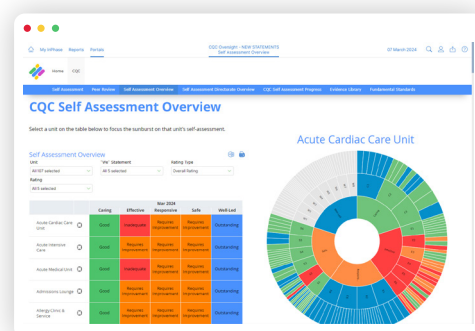
## Instant and up-to-date oversight of current standings

Unique and powerful sunburst visualizations give you an instant, multi-level helicopter overview of your current position against every section of the CQC Framework. This live and interactive tool, fully aggregated from the ground up, enables you to instantly see gaps in evidence. See the real-time progress overview of self-assessment completion by area at a glance, and send email reminders to staff so you can ensure what needs to be done gets done.



**Evidence Library**

Evidence Title	Description	Owner	Start Date	CQC Link	Rating	Next Review Date	Comments
Central Evidence	Edgar Gray		22 Feb 2024	Caring for our patients (We and I)	Outstanding	02/03/2024	
Central Evidence	Highway Consistency		12 Feb 2024	Caring for our patients (We and I)	Good	01/03/2024	Good piece of evidence, well done
Example Evidence	This is an example of evidence for (We and I) statement	John Douglas	01 Jan 2024	Caring for our patients (We and I)	Outstanding	01/03/2024	Assess work





### Save time doing assessments

Reduce the time it takes to collect and review evidence with a centrally managed evidence library. Integrated audit capabilities feed directly into dynamic dashboards, reducing the time spent on staff surveys.



### Proven to raise CQC ratings

Effective use of Ideagen InPhase has raised the CQC ratings of two individual customer groups by two levels in 9 months, taking one from Inadequate to Good in just six months.



### Be remote inspection ready

Complete assurance that you have all your evidence, peer reviews and improvement plans in one place for complete transparency to easily give remote inspectors what they need.



### Instant oversight

Get instant oversight of your organization's CQC preparedness and overview of areas for improvement with powerful sunburst visualizations.

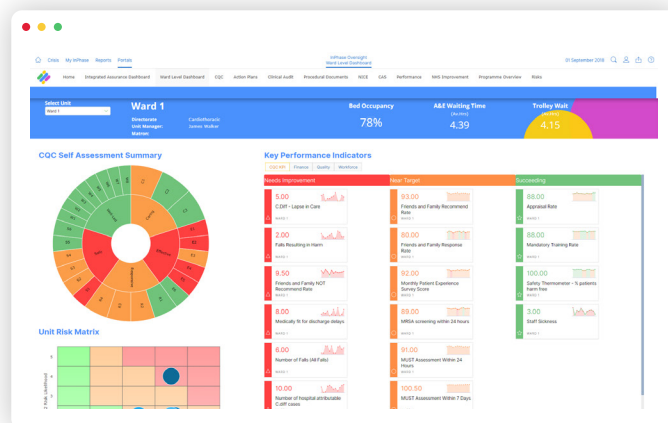


## Rated outstanding under regulation 17: Good Governance

Use identified as Outstanding practice by CQC under Regulation 17, as proof of using and effective governance and assurance system by CQC inspectors.

- ✓ Always updated to the latest changes to ensure that you are always working with the newest updates to the CQC Framework
- ✓ Use of Ideagen InPhase is identified as Outstanding practice by CQC under Regulation 17 and proven to raise CQC ratings two levels in six months
- ✓ Peer reviews included against individual We and I Statements to ensure consistency and objectivity in self-assessments and use of evidence
- ✓ Always be ready for remote inspections with a central evidence library, a unique inspector login and no gaps in evidence against your current standings

- ✓ Ensure that you are collecting the right evidence, as users are guided through what they are assessing and what evidence is needed to support it



## Take the next step

To have comprehensive guided support through the CQC changes and full assurance of your position against the new framework get in touch today.



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