

Call 4 Concern

Prioritize patient safety, collect the right data for improvement to meet local and national requirements, including Martha's Rule.



Simple capture



Any device



Customizable forms



Real-time analytics



Internal/external submissions



Triangulated reporting



Easy admin

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What's really powerful is we can connect both our call for concerns, deteriorating patients, our incidents, our PALS, our complaints, our legal, so they're all connected. We're able to have a whole suite of information that could be impacting on that patient and help to inform us of what's best next steps.

- Paul Morris, Chief Nurse - James Paget Hospital NHS Foundation Trust

Simplify data collection with flexible forms

Quickly and easily collect the right data every time with customizable data capture forms. You can collect, review, and manage all CCOT data quickly and efficiently from any device, making it easier for healthcare teams to focus on patient care instead of being bogged down by paperwork.

Real-time insights to drive quality improvement

Get immediate access to real-time insights with built-in, live dashboards. Whether you need to monitor trends, track CCOT responses, or analyze patient outcomes, the app delivers actionable insights that empower your team to make informed decisions and drive continuous improvement.

Aligned to regional and national reporting standards

Have the flexibility to align your app to any regional and national reporting standards, including Martha's Rule. Customize the app to capture every piece of necessary information, minimizing the risk of incomplete data and ensuring compliance with NHS regulations for better patient outcomes.

Stronger data quality for quality improvement

Get consistent data across the organization and reduce time spent chasing for extra information thanks to prompts and form validation rules that make sure the team enters the right information from the beginning. Understand at a glance what's happening in clear and visual dashboards and make informed decisions for improvement sooner.



Built-in reports

Ready-made, built-in reports that update in real time, so you can get started straight away with instant access to key metrics. You can create your own dashboards as and when you need them.



Customizable forms

Tailor the data capture forms to suit the unique needs of your team and organization, making the app adaptable to various use cases.



Device flexibility

Data can be entered from any device, whether it's a tablet, smartphone via QR code, or desktop, making the app accessible wherever a second opinion is needed.



Save time

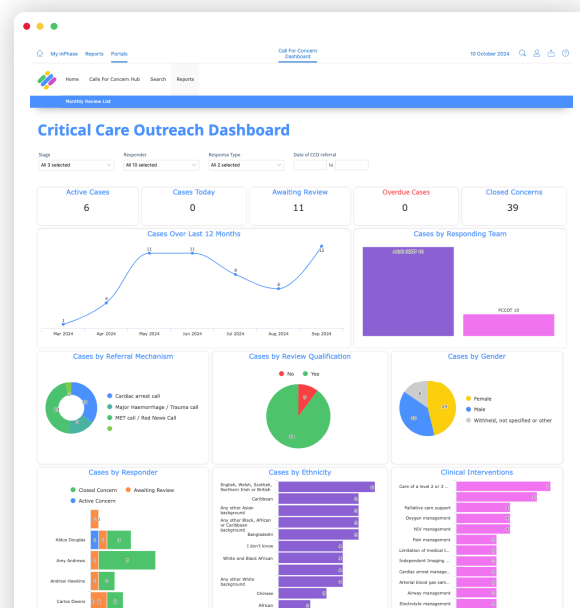
Save hours in data collection, analysis and reporting each month with fast, easy-to-use forms, built-in dashboards and consistent clear data.



Save crucial C4C reporting time

Regain 0.5-4 FTE clinical time per year with the Call 4 Concern app's fast forms that are benchmarked to be 45% quicker than other digital systems.

- ✓ Easy forms for simple submission internally and externally for staff, patients, parents and guardians to report their concerns.
- ✓ Monitor and analyze CCOT and patient data with up-to-date, dynamic dashboards.
- ✓ Create and adjust capture forms to meet your team's needs, enhancing data accuracy and compliance.
- ✓ Input data from any device using URLs or QR codes, ensuring flexibility and ease of access for all team members.
- ✓ Generate immediate reports to track progress and identify opportunities for quality improvement.



Take the next step

To find out more about how you can strengthen data quality, save hours per month in reporting and be ready for Martha's Rule, speak to an Ideagen InPhase expert today.



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